

Key Risk is the workers compensation insurance carrier for your employer. In the event of a workplace incident, our claim intake team is available 24/7 to provide immediate assistance and connection to an emergency-trained physician if any medical treatment is needed.

When You Call to Report an Injury/Illness:

- The team will ask a few questions and handle the claim filing process for you.
- Your employer will be automatically notified.
- You will be immediately connected to an emergency-trained physician if medical treatment is needed.
- If on-going medical care is needed, a referral will be made to an appropriate local provider.

For life-threatening injuries, call 911. While waiting for an ambulance to arrive, you can also call in for additional assistance from one of our emergency-trained physicians.

In the event of needlesticks or other bloodborne exposures, notify your employer and seek immediate treatment at your closest medical center for evaluation.

Provided below is a copy of your workers compensation insurance card for reporting a claim. **Please keep this in your wallet or glove compartment for easy access.** For your convenience, additional copies of this card can be provided from your employer. Your card is valid only as long as your insurance remains in force. If you have any questions regarding the status of this insurance policy, please reach out to your employer.



| a Berkley Company

Report a Workers Compensation Claim

Report an Injury or Illness 24/7:

1.866.687.0710 (English)
1.866.787.2810 (Spanish)

Employer:

Policy #:

When calling, be prepared with: First & Last Name, Date of Birth, Social Security Number, Phone Number, Email Address and Home Address.

Call 911,
for any
life-threatening
injuries.

Accident Details:

Location:

Address:

Phone #:

Accident Details:

Please take photos of the location and the scene of the accident.

The use of MedCall services and mobile app is limited to employers with an in-force workers compensation policy issued by a Key Risk administered carrier ("Covered Employer"), and a Covered Employer's employees who are covered under such policy and may have suffered an injury during the course and scope of their employment with the Covered Employer. Telemedicine and claims intake services are administered by MedCall Advisors, an independent telemedicine treatment provider. Access to MedCall Advisors services are provided as a service convenience to employers insured by Key Risk to support immediate claim reporting and access to medical care for their employees. Key Risk is not responsible nor liable for any advice, course of treatment, diagnosis or any other information, products or services obtained from MedCall Advisors. Additional information about MedCall Advisors can be found at the following link: <https://medcalladvisors.com/>

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